

CANCELATION AND RETURN POLICY

INFORMATION REQUIREMENTS

In order to carry out the processing of payments for services purchased on this website it is required by the user, to provide, at the time of purchase, a credit card. During the process to complete the payment, the user must provide the number of credit card, expiration date, CVV2 code and name as it appears in it. Additional information may include; but not limited to the billing address of the credit card (billing address), a valid email and phone number of the buyer, and exemption from sales tax, if applicable.

CONFIRMATION OF CREDIT CARD

During the purchase process and once requested and filled out the required fields, the platform will be connected to the company designated to make payment processing services purchased. This connection will use existing security protocols. If the transaction is positive, that is accepted by the payment processor, it will send a confirmation or authorization number for the transaction. This number will be included in the document where the services purchased by the user are set.

STORAGE INFORMATION CREDIT CARD

The information fields stated above to complete the transaction will not be stored on our servers, will only be stored for referential effect, the four (4) last card numbers and the confirmation number or authorization of the transaction.

SERVICE DELIVERY

Upon receipt of confirmation of payment by the designated undertaking, the relevant documents confirming the purchase of the contracted services will be issued. Delivering services that are paid with credit card payments will be subject to confirmation receipt of full payment under the sole discretion of THALO ASSIST LLC. The normal confirmation period ranges from 2 to 4 working days.



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TERMS AND LIMITATIONS OF TRANSACCION

THALO ASSIST LLC accepts responsibility in every aspect related to the transaction including the sale of the services offered on this web-site, customer service, support, dispute resolution. When using your credit card to pay for your services, you confirm to be the holder of the card used or has full authorization by the holder thereof for use. All credit card holder is subject to validation checks and authorization by the card issuer and we are not obliged to inform the reason for any rejection.

THALO ASSIST LLC does not admit any liability on the part of the issuer, or tax charges on your card as a result of processing your payment, in accordance with its instruction. In addition, we will not be liable for any loss that you may incur in transmitting information to THALO ASSIST LLC by link www.thaloassist.com Internet or email. THALO ASSIST LLC accepts no responsibility for any loss, partial or total, and will be your sole responsibility.

CANCELLATION AND RETURN

If you change your mind about purchasing our services and canceled by sending an email to cancelaciones@thaloassist.com in within 72 hours prior to departure trademark of your trip, we will refund the cost of the transaction and taxes, if any. The refund will be made by the same payment method you use to buy our services. We will not issue refunds, when the cancellation request is received by us once initiated the validity of the document issued. Is at the discretion only THALO ASSIST LLC any different than here expressed decision.

EXCHANGE RATES

Transactions offered on this site are based on US \$ (US Dollars). Should legislation for operational or other reasons applying different rates to those mentioned are necessary, shall be taken into account:

Exchange rates are based on various publicly available sources and should be used only as a guideline. the accuracy rate is not verified, and actual rates may vary. It is possible that currency exchange rates are not updated daily. It is considered that the information provided by this application is accurate, but THALO ASSIST LLC. and / or its affiliates do not warrant or guarantee such accuracy.



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It is recommended that the user that by using this information for any financial purpose, consult a qualified professional to verify the accuracy of staff exchange rates. The company does not authorize the use of this information for any purpose other than personal use is expressly prohibited and resale, redistribution and use of this information for commercial purposes.

ADDITIONAL QUESTIONS & COMMUNICATIONS

For answers to your questions or ways to contact us, please send us an email or you can write to us at:

THALO ASSIST LLC

Address: 1571 Sawgrass Corporate Pkwy, Suite 110, Sunrise, FL 33323. USA.

Phone: +1 (786) 340-6892

E-mail: info@thaloassist.com

Website: www.thaloassist.com



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